To,
Sannam S4 Acumen India Pvt Ltd
Acumen Impact Services Pvt

Subject: ISO 9001, ISO 14001, ISO 45001 Certification

Warmest congratulations on successfully achieving Certification! We are thrilled to share the electronic copies of your ISO 9001, ISO 14001, ISO 45001 Certificate & the audit report, attached herewith for your reference.

We want to express our sincere appreciation to your management for choosing INTERCERT as your trusted partner in this rewarding journey. It has been a pleasure working with your team, and we look forward to the opportunity of collaborating again for your future requirements and achievements.

As you celebrate this milestone, remember that INTERCERT is here to assist you further. Feel free to reach out for any additional support or information you may need.

Your feedback is invaluable to us, and we invite you to share your thoughts on our services by clicking [HERE] (https://www.intercert.com/customers/customer-feedback). We greatly appreciate your input.

For your convenience, here are some relevant & useful web links:

Certification Marks and Use of Logo Guidelines:
https://www.intercert.com/customers/certification-mark-guidelines

Certificate Verification Portal:
https://www.intercert.com/customers/certification-verification

IAFCERTSEARCH Portal for Certificate Verification(accessible after 15 days):
https://www.iafcertsearch.org

Best Regards
Authorised Signatory
INTERCERT

Audit Report

Stage II

1. Organization & Audit Details

	Contract No.:	**IC2608063**	**Audit No.:**	**A2608063**
	Organization Name	Sannam S4 Acumen India Pvt Ltd Acumen Impact Services Pvt		
	Address	Unit No.301&302,3rd Floor, Eros Corporate Tower, Nehru Place, New Delhi, South Delhi- 110019, Delhi, India		
	Contact Person	Sandeep Devgan	**Contact Details**	9953456623
	Temporary/Additional sites to be audited			
	No. of Shifts	As per CIF		
	Type of the audit	Stage II	**If Other, Specify**	
	Audit Standard(s)	ISO 9001:2015 ISO 14001:2015 ISO 45001:2018		
	Scope of assessment	◉ All Standard requirements	○	Part of Standard requirements:
	Scope of Certification	Provision of consulting, advisory, representation and support services to universities, academic service providers, government organisations, corporate and business entities, individuals and other stakeholders across global markets, including, market evaluation and entry, strategic planning, in-country representation, transnational education (TNE) services and partnership support, individual advisory and support services, logistical coordination, and end-to-end admissions and enrolment services.		
	Applicable IC Code	37		
	Exclusions from standard requirements	NIL		
	Language of audit:	English		
	Audit Dates	21/09/2026 - 23/09/2026		
	Audit Man-days	5		

Report Reviewed By		Report Accepted By	
Report Reviewer	S.Rajasekaran	Client Representative	Sandeep Devgan
Date	23-09-2026	Date	

2. Overview of identified non-conformities

S.No.	Non-Conformity	Type of NC	Standards
	Nil		

Major Non-conformities: By the time of writing this report, all non-conformities were eliminated. Evidences of implementation of corrective actions are recorded in document and approved by Lead auditor.
Minor Non-conformities: Through surveillance audit, audit team will review effectiveness of the accepted corrective actions

The corrective action/s by audited organization on identified non-conformity(s) are appropriate:	

(if any corrective action is not appropriate, it is necessary to describe which one and it necessary to require the change of corrective action from audited organization).

3. Opportunities for improvement (OFI)

S.No.	Opportunities for improvement	Management System Standard	Relevant Clause No.
1	The training plan is maintained; however, opportunities exist to further enhance the IMS awareness of personnel through planned and periodic awareness sessions covering relevant IMS policies, objectives, applicable requirements, and individual responsibilities.	ISO 9001:2015	
2	CCTV recordings are maintained; however, the accessibility and ease of retrieval of CCTV records could be further enhanced.	ISO 9001:2015	
3	Occupational medical health and fitness planning is carried out; however, consolidated data for effective tracking and monitoring of personnel health and fitness status could be further enhanced.	ISO 45001:2018	
4	Risks are addressed within the IMS; however, there is an opportunity to further enhance the systematic identification, assessment and monitoring of risks across all relevant IMS areas.	ISO 14001:2015	